

## AGENDA

### Healthwatch Coventry Steering Group Meeting

at 10:00am – 12:00 noon on 9<sup>th</sup> December 2025

Venue: The Wheelhouse, City Council House, Earl Street, Coventry, CV1 5RR

No.	Item	Discussion/Info/Decision
1	<p>Welcome Introductions</p> <ul style="list-style-type: none"> <li>• Apologies</li> </ul> <p><b>Declarations of interest</b></p>	
2	<b>Matters arising/Actions from Previous Meeting</b>	✓ <b>Minutes checked</b>
3	<p><b>Governance Documents:</b></p> <ul style="list-style-type: none"> <li>• Enter &amp; View Plan Actions</li> <li>• Enter &amp; View Guidance &amp; Policy</li> </ul>	✓ <b>To be agreed and finalised</b>
4	<p><b>Healthwatch Activity</b></p> <p>a) Healthwatch Chairmans blog – Appendix 1 Update</p> <p>b) Service Update - <b>Paper 1</b></p> <p>c) Latest update from Healthwatch England – <b>Paper 2</b></p>	✓ <b>Progress Update</b>

<b>5</b>	<b>Work programme</b>  a) LGBTQ+ project update – <b>Paper 3</b> b) Enter and View update – <b>Paper 4</b> c) NHS App Survey update – <b>Verbal update</b> d) Volunteer Training Requirements – <b>Verbal Update</b> Appendix 2 Chair & Board Member pathway & CAMM Compliance training	✓ <b>Discussion</b> ✓ <b>Update/Information</b>
<b>6</b>	<b>Local service changes and reports</b>  a) CQC - Reports/findings - <b>Paper 5</b> b) Coventry Community Integrator – Appendix 3 Introduction Leaflet c) Pharmacy First - <b>Paper 6</b> Appendix 4 Healthwatch Report 2025 d) Virtual Wards - <b>Paper 7</b> e) Health & Wellbeing Board updates - <b>Paper 8</b>	✓ <b>Discussion</b> ✓ <b>Update/Information</b>
<b>7</b>	<b>Meeting Gaps:</b> <ul style="list-style-type: none"> <li>• Adult Social Care Stakeholder Group – Held bi-monthly 10.30am-12.30pm</li> <li>• Health &amp; Social Care Scrutiny Board – Held monthly 11.00am-13.00pm</li> </ul>	✓ <b>Decision</b>
<b>8</b>	<b>Any other business</b>	
<b>9</b>	<b>Next Meeting:</b> 17 <sup>th</sup> Feb 2026 10am - 12noon	