

AGENDA

Healthwatch Coventry Steering Group Meeting

at 10:00am – 12:00 noon on 17th February 2025

Venue: The Wheelhouse, City Council House, Earl Street, Coventry, CV1 5RR

No.	Item	Discussion/Info/Decision
1	Welcome Introductions <ul style="list-style-type: none"> • Apologies Declarations of interest	
2	Matters arising/Actions from Previous Meeting	✓ Minutes checked
3	Enter & View Reporting: <ul style="list-style-type: none"> • Enter & View Main Report - Ruth to present • Enter & View Sub Reports - Ruth to present 	✓ Information ✓ Agreed and finalised
4	Guest Speaker Richard Burden (Chair, HW Bham& Solihull) – Overview what is going on around Healthwatch and insights.	✓ Information

5	<p>Healthwatch Activity</p> <p>a) Service Update - Paper 1: Appendix 1- Coventry Neighbourhood Health update b) Latest update from Healthwatch England – Paper 2</p>	<p>✓ Progress Update</p>
6	<p>Work programme</p> <p>a) NHS App Survey Report – Paper 3 b) Start for Life Survey Report – Paper 4 c) Places of Worship Proposal – Paper 5 d) NHS Survey Proposal Part 2- Paper 6</p>	<p>✓ Discussion ✓ Update/Information</p>
7	<p>Local service changes and reports</p> <p>a) CQC - Reports/findings - Paper 7 b) Pharmacy updates – Paper 8 c) Specsavers – Paper 9</p>	<p>✓ Discussion ✓ Update/Information</p>
8	<p>Governance & Communication</p> <ul style="list-style-type: none"> • Training update on steering group & okta sign up • Deputy Chair 	<p>✓ Update ✓ Discussion</p>
9	<p>Any other business</p> <ul style="list-style-type: none"> • Responses 	<p>✓ Discussion</p>
10	<p>Next Meeting: 21 April 2026, 10am - 12noon</p>	