

AGENDA

Healthwatch Coventry Steering Group Meeting

at 10:00am – 12:00 noon on 17th February 2025

Venue: The Wheelhouse, City Council House, Earl Street, Coventry, CV1 5RR

No.	Item	Discussion/Info/Decision
1	<p>Welcome Introductions</p> <ul style="list-style-type: none"> • Apologies <p>Declarations of interest</p>	
2	Matters arising/Actions from Previous Meeting	✓ Minutes checked
3	<p>Enter & View Reporting:</p> <ul style="list-style-type: none"> • Enter & View Main Report - Ruth to present • Enter & View Sub Reports - Ruth to present 	<p>✓ Information</p> <p>✓ Agreed and finalised</p>
4	<p>Guest Speaker</p> <p>Richard Burden (Chair, HW Bham& Solihull) – Overview what is going on around Healthwatch and insights.</p>	✓ Information

5	Healthwatch Activity a) Service Update - Paper 1: Appendix 1 - Coventry Neighbourhood Health update b) Latest update from Healthwatch England – Paper 2	✓ Progress Update
6	Work programme a) NHS App Survey Report – Paper 3 b) Start for Life Survey Report – Paper 4 c) Places of Worship Proposal – Paper 5 d) NHS Survey Proposal Part 2- Paper 6	✓ Discussion ✓ Update/Information
7	Local service changes and reports a) CQC - Reports/findings - Paper 7 b) Pharmacy updates – Paper 8 c) Specsavers – Paper 9	✓ Discussion ✓ Update/Information
8	Governance & Communication <ul style="list-style-type: none"> • Training update on steering group & okta sign up • Deputy Chair 	✓ Update ✓ Discussion
9	Any other business <ul style="list-style-type: none"> • Responses 	✓ Discussion
10	Next Meeting: 21 April 2026, 10am - 12noon	