

# Healthwatch Steering Group meeting

## AGENDA

11:00 – 12:30 18 October 2022

You can watch the meeting via our YouTube channel

[https://www.youtube.com/channel/UCIt2a28xtt\\_pzs7CbXMHNjw](https://www.youtube.com/channel/UCIt2a28xtt_pzs7CbXMHNjw)

### 11:00 Healthwatch Coventry Steering Group meeting in public

1	Welcome – Declaration of interests	
2	<b>Minutes of the previous meeting</b>  a) Accuracy b) Matters arising (not on the agenda)	
3	<b>A) Integrated care strategy – priorities and enablers</b>  Rose Uwins Senior Communications and Engagement Lead – Coventry and Warwickshire Integrated Care Board  <b>B) Update on Dermatology services</b>  Rose Uwins to update	
4	<b>Healthwatch activity -</b>  <ul style="list-style-type: none"><li>- Activity report <b>paper 1</b></li><li>- Grant funded work – <b>paper 2</b> for information</li><li>- Healthwatch England issues we are monitoring <b>paper 3</b> - For information</li></ul>	
5	<b>Reports from meetings</b> <ul style="list-style-type: none"><li>• Written reports from those attending external meetings -<b>paper 4</b></li></ul>	
6	<b>Service updates</b>  A) CQC inspection findings –  <b>paper 5</b> - summary of CQC inspections <b>paper 6 and 7</b> – Holbrook's Health Team – CQC report and supporting information <b>paper 8</b> - Melbourne house care home – CQC report  B) Update on NHS 111 provider – <b>paper 9</b> for information  C) Pharmacy services update - verbal	

7	<p><b>For information</b></p> <ul style="list-style-type: none"> <li>• Creating a highly usable and accessible GP website for patients <a href="https://www.england.nhs.uk/long-read/creating-a-highly-usable-and-accessible-gp-website-for-patients/">https://www.england.nhs.uk/long-read/creating-a-highly-usable-and-accessible-gp-website-for-patients/</a></li> <li>• PEOPLE FIRST: a response from health and care leaders to the urgent and emergency care system crisis <a href="https://www.cqc.org.uk/publications/people-first">https://www.cqc.org.uk/publications/people-first</a></li> <li>• Building capacity and capability for improvement in adult social care <a href="https://www.kingsfund.org.uk/publications/building-capacity-capability-improvement-adult-social-care">https://www.kingsfund.org.uk/publications/building-capacity-capability-improvement-adult-social-care</a></li> </ul>	
8	<p><b>Any other business</b></p>	
	<p><b>Dates and times of future meetings</b></p> <ul style="list-style-type: none"> <li>• 6 December</li> </ul> <p>Proposed dates for February 2023</p> <ul style="list-style-type: none"> <li>• Tuesday 7 February or</li> <li>• Tuesday 14 February</li> </ul>	