**Healthwatch Coventry Steering Group meeting**

**AGENDA**

**11:00 – 12:30 5 December 2023**

**Venue: Cavendish Suite, Britannia Hotel, Fairfax Street,**

**Coventry, CV1 5RP**

**11:00 am Healthwatch Coventry Steering Group meeting in public**

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| **1** | Welcome –  Apologies  Declaration of interests | 11:00 |
| **2** | **Minutes of the previous meetings**   1. Accuracy 2. Matters arising (not on the agenda) |
| **3** | Rose Uwins, Head of Communications and Public Affairs – Coventry and Warwickshire Integrated Care Board  Presentation and questions - Update on ICB priorities and current work  Out of Hospital contract – **paper 1** | 11:10 |
| **4** | **Healthwatch activity -**   1. Response from UHCW to enter and view report– **paper 2** 2. Work programme and activity report - **paper 3** 3. NHS complaints handling and serious incident investigations/correspondence – **paper 4** | 11:40 |
| **5** | **Reports from external meetings**   * **Paper 5** reports from Healthwatch representatives | 11:55 |
| **6** | **Health and Care System updates – for information**   1. Pharmacy service changes – **paper 6** 2. CQC inspection findings summary of recent inspection reports – **paper 7** 3. Policy updates – **paper 8 –** summary of national developments with a local impact 4. NHS 111 and mental health – **paper 9** 5. Director of Public Health Annual Report 2022- 2023 [Growing Up in Coventry – with an emphasis on healthy and supportive relationships](https://www.coventry.gov.uk/downloads/file/41135/director-of-public-health-s-annual-report-2022-2023-growing-up-in-coventry) | 12:05 |
| **7** | **For information - further reading**   1. The Parliamentary and Health Service Ombudsman's (PHSO) new report, [**Spotlight on sepsis: your stories, your rights**](https://www.ombudsman.org.uk/spotlight-sepsis-your-stories-your-rights)**,** says significant improvements are urgently needed to avoid more fatalities. 2. **Chief Medical Officer’s annual report 2023: health in an ageing society**   Professor Chris Whitty's annual report recommends actions to improve quality of life for older adults and prioritise areas with the fastest growth in older people. [**Chief Medical Officer’s annual report 2023: health in an ageing society - GOV.UK (www.gov.uk)**](https://www.gov.uk/government/publications/chief-medical-officers-annual-report-2023-health-in-an-ageing-society?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=b2d868f8-0e6e-4604-98d8-2299ac0f1da3&utm_content=daily)   1. **National Audit Office publishes reforming adult social care in England report**   The report looks at how government is responding to the challenges facing adult social care in England, and its progress delivering the reforms set out in the 2021 white paper. [**Read the report**](https://integratedcare.cmail19.com/t/d-l-vhtyutd-puiuluujl-u/) | 12:20 |
| **8** | **Any other business** | 12:25 |
| **9** | **Dates and times of future meetings**  Tuesday 6 February 2024  Proposed Tuesday 9 April 2024 and 4 June 2024 |  |